



Event Schedule

7:00 – 8:00	Registration/Continental Breakfast	
8:00 – 9:00	Michele Eddy/Carol Naughton	TNT (Tips ‘n’ Tricks)
9:00 – 10:30	Steve Clark	Transitioning from Court to CART captioning
10:30 – 11:00	Morning Break	Raffle
11:00 – 12:00	Austin White	Situational Awareness
12:00 – 1:30	Business Lunch/Town Hall Meeting	Max Curry, NCRA
1:30 – 3:00	Steve Clark	Realtime Writing Shortcuts
3:00 – 3:30	Afternoon Break	Raffle/Heads-or-Tails
3:30 – 4:30	Max Curry	Technology
4:30 – 5:30	Mary Ann Payonk	Get Good, then Get Better

(Dave Stanley and Michele Eddy will be available for one-on-one training with reporters throughout the day. Sign-up sheet will be at registration table)

NCRA - .80 CEU*

NVRA - .70 CEU*

*pending approval



Speakers

Steve Clark, CRC (Certified Realtime Captioner)

Steve Clark is the Manager of Home Team Captions, a Washington, DC based realtime captioning company. Steve began his career as a freelance court reporter in 1985. In 1997, Steve left court reporting to pursue a career in broadcast captioning. In 2006, after nine years in the broadcast captioning field, Steve started Home Team Captions (HTC). HTC provides onsite and remote CART captioning for individuals and large groups, in one-on-one settings as well as conferences; online webinars and seminars; civic settings, including live theater performances; and stadium captioning of sporting events.

Steve also provides one-on-one remote training for realtime writers who are transitioning from court reporting to captioning, and for working broadcast captioners interested in captioning broadcast sports. Steve's one-on-one training has been approved for continuing education units by the National Court Reporters Association (NCRA).

Steve is the co-chair of NCRA's Broadcast and CART Captioning Committee. He was president of the New Hampshire Court Reporters association from 1994-1996. He has presented at local, state, and national court reporting and captioning seminars since 1997, including presenting on three panels at NCRA's 2017 National Convention and Expo. Most recently, in December of 2017, Steve presented an all-day training session for court reporters at the District of Columbia Superior Court.

R. Max Curry, Jr., RPR, CRI, CCR, B.C.R.

Roy M. Curry, Jr., is a court reporter from Franklin, Tenn., with more than 25 years of experience. Curry, who owns Elite Reporting Services, also taught court reporting to students at the Tennessee Career College in Nashville. He holds a bachelor's degree of court reporting from the University of Mississippi.

Curry has been a member of NCRA since attending court reporting school at the University of Mississippi. He has presented seminars both live and via the Internet for NCRA and served as a test proctor for the Association's RPR and RMR tests for several years. He served on NCRA's Freelance Reporter Community of Interest and currently serves on the Convention/Firm Owners Planning Committee.

At the state level, Curry served as president of the Tennessee Court Reporters Association (TCRA) on two separate occasions. He is currently serving as TCRA's vice president and is involved with organizing TCRA's annual convention. He has also conducted seminars and educational classes for TCRA



Speakers

Mary Ann Payonk

Mary Ann is a 1977 graduate of Central Pennsylvania Business School in Summerdale, Pennsylvania, and she has worked for over 20 years in the Richmond area. Mary Ann is currently working in the Greater Washington, D.C. market. She served as president for two terms in the Greater Washington Shorthand Reporters Association. Over the course of her career, Mary Ann has achieved her RPR, RMR, RDR, CRR and CCR.

Mary Ann is an independent Freelance Realtime Reporter and is a certified reporter and certified realtime reporter in California. Mary Ann advocates for reporters every single day and believes in giving back to the profession. Mary Ann has now begun an annual Empowerment Conference in Old Town Alexandria, contributing her own time and money, all while striving for a Firm Owners Conference type event for the working reporter.

Austin C. White

Special Agent White has 30 years of service with local, state and federal governments as well as the private sector in a variety of public safety disciplines. He is currently assigned to the Virginia Fusion Center, which is the Commonwealth's all-crimes/all-hazards intelligence center. In addition to his investigation and intelligence duties, he serves as the Training Programs Manager and Liaison Officer. His responsibilities include initiating contact with agents and officers in the Intelligence Community in addition to federal, state and local law enforcement officers to facilitate sharing of information and resources related to domestic and international terrorism.

He is the statewide coordinator for Virginia's Fusion Liaison Officer Training Program and had previously served on the Executive Protective Unit as a Shift Leader where he was tasked with the protection of the Governor and First Family of Virginia. Special Agent White also is a frequent guest lecturer for the Federal Law Enforcement Training Center in Glynco, Georgia instructing in both the anti-terrorism and intelligence analysis programs in their office of state and local training and is an instructor for the Center for Domestic Preparedness in Anniston, Alabama in their law enforcement section. A certified Associate Emergency Manager, he is also a technical instructor specializing in mass fatality incident response and emergency services coordination for the Virginia Department of Emergency Management.

Special Agent White holds a Bachelor of Arts degree from Virginia Tech as well as the Advanced Professional Series and Professional Development Series post-graduate certificates from the U.S. Department of Homeland Security's Emergency Management Institute. He is certified as a law enforcement instructor, private security instructor, crisis-hostage negotiator, Professional Continuity Practitioner, National Level II Crime Prevention Specialist and Personal Protection Specialist. He holds a Title 19 law enforcement commission with DHS, Immigration and Customs Enforcement as a Customs Officer and is a member of multiple federal/state working groups.



Speakers

Michele E. Eddy, RPR, CRR, CRI, CLR, Realtime Systems Administrator Certificate

Michele has been a freelance court reporter for over 29 years, beginning her career in Cleveland, Ohio, in 1989, until moving to the D.C./Northern Virginia area in 2009. She has been a Certified Realtime Reporter since 2000 and earned the Realtime Systems Administrator Certificate in 2012.

Michele works as a high-volume reporter in deposition, trial, or arbitration settings on almost a daily basis, providing interactive realtime, rough drafts, daily copy, or rush transcripts.

Michele and her scopist use Eclipse software, often working together in the cloud through Connection Magic. Auto-briefing is one of Michele's favorite tools to writing realtime effortlessly. Good knowledge of the Eclipse software enables her to provide stress-free rush transcripts, whether it's knowledge about block files and automatic indexing to create title pages and indexes quickly or editing tricks to produce fast rough drafts or a final product.

While in Ohio, Michele served as an instructor in the court reporting program at Cuyahoga Community College during the 2006-2007 academic year.

From 2014 through 2016, Michele participated in the Taking Realtime Awareness and Innovation Nationwide (TRAIN) program for the Virginia Court Reporters Association, providing real-time and technical training to fellow reporters. She has also conducted software-related seminars at VCRA's Education Day. In March 2015, she was awarded the Frank G. Tayloe Award by VCRA.

Carol L. Naughton, RPR, CCR – Official Court Reporter, USDC Norfolk

Carol is currently an Official Court Reporter for the Federal Court system located in Norfolk, Virginia, where she provides realtime on a daily basis for two senior judges. Prior to this position, Carol worked as a freelance court reporter for 27 years in the markets of Los Angeles, California; Chicago, Illinois; Appleton, Wisconsin; and most recently, Norfolk, Virginia. Carol is a graduate of Bryan College of Court Reporting in Los Angeles, California.

Over her career, Carol has reported many high-profile cases throughout the United States, providing realtime for testimony pertaining to many different disciplines as well as rough drafts and expedited transcripts. She also remains active as a CART provider for the hearing-impaired community.

Carol utilizes Case Catalyst software and maintains a current support contract to ensure she's always using the latest updates with the most up-to-date tools of the trade. Her mantra has always been to "work smarter, not harder"; the better you know your software, the more efficient and competent you can be.

Carol is the current president of Virginia Court Reporters Association (VCRA) and has served on the board since 2012. Throughout her board service, she has chaired a number of committees and helped to facilitate NCRA's TRAIN initiative by arranging an event in Norfolk, Virginia. In March 2016, she was awarded the Frank G. Tayloe Award by VCRA.



Topics

TNT (Tips 'n' Tricks)

Michele and Carol will use their combined experience and knowledge to kick off a new program for VCRA that will be offered throughout the state and is designed to assist reporters in learning the ins and outs of their individual software programs.

A few topics covered will be:

- Using your writer to correct and/or define on the fly
- Identifying speakers and or key phrases before starting a file
- Creating a job dictionary for an upcoming case
- Auto indexing
- Simplifying macros
- Using your software's built-in intelligence

This program is designed to be an intermediate to advanced course. Basic knowledge of your software will be a prerequisite.

Transitioning from Court to CART captioning

This 1.5-hour keynote address begins with a brief background of Steve's career and his path from court reporting student to court reporter to broadcast captioner, CART captioner, business owner, and now manager of Home Team Captions (HTC).

Steve will share his experiences with providing CART in the courtroom. The realtime equipment Steve uses will be set up and available to all, including wireless options for providing CART captioning and peripheral equipment that every realtime writer should have on hand. A link to NCRA's "CART in the Courtroom: Model Guidelines" will be provided to all attendees.

Situational Awareness

No one can know what dangers lurk around the corner; a surprise, a mugging, an explosion, a shooter on a rampage or even a terrorist attack. But as an individual, you can learn how to avoid these situations and how to respond should you find yourself confronted by the unexpected. Special Agent Austin White will show you how to become more aware and how to respond to various situations.

Realtime Writing Shortcuts

During this 1.5-hour session, Steve will introduce you to techniques he has developed and has been taught during his 33-year career. Writing techniques include smart and effective briefing of high-frequency words and phrases; easy-to-remember and easy-to-use speaker IDs; how to write numbers with punctuation in the same stroke; and building on your briefs -- starting with a root brief or word and building on that to easily write extensions of the root.

A link to these writing techniques and theories will be provided to all attendees.

Get Good, then Get Better

Words may lie but memes always tell the truth: A seriously funny look at what we do and how we do it. Mary Ann will talk about some of the most worrisome, daunting issues facing working freelance reporters today, and give suggestions on how to survive and thrive in the changing world of reporting: Get Good, then Get Better. Get Smart About Business, then Get Tough and run your business LIKE a business. Now let's GET GOIN'.

Technology